

Thank you for your interest in Print Tracker managed print services software. We think that you will be pleased with the measures we take to keep your information safe and secure.

Print Tracker is a non-invasive software solution for gathering meter reads from copiers and printers. Print Tracker has a very small impact on network performance. It runs as a service that is usually asleep, waking up a few times during the day to perform required tasks. Print Tracker does not rely on the email system of end-users to send meter data. Print Tracker posts the data securely to a web server, where it is compiled and conveyed via Print Tracker email. It does not create security vulnerabilities.

Print Tracker does not rely on the .NET framework. There is no conflict on workstations running .NET framework. Systems and networks are not 'tied up' when Print Tracker is operating. Print Tracker does not compromise data security.

Print Tracker software can be run from an end user's workstation, or for better results, can be installed to automatically transmit information on a programmed schedule. Print Tracker is designed to discover network-connected and locally-attached print devices (MFPs, copiers and printers, etc.) in the environment in which it is run or installed.



Print Tracker provides remote meter reading, supply usage, and reports malfunction error codes. Collected imaging device information is intended for internal use and can be used to determine device use patterns and service and supply needs. Recommended cost saving measures can be uncovered with Cost per page analysis and other discovered information.

Print Tracker cannot and does not collect document content or user information.

Security –

Print Tracker communicates with the web server. The meter data is encrypted and passes securely through firewalls using the HTTPS protocol, similarly to how your browser communicates with banking websites. HTTPS is a secure protocol. All of the data is encrypted before it is sent. Print Tracker cannot receive incoming transmission from any source. It is very secure.

Print Tracker queries the devices using SNMP over port 161 at the location where it is run or installed, and then uses the SSL port, port 443, to send the encrypted data to the secure web server. The web server domains that Print Tracker uses are secure.tc101.com and secure.nexation.com.

Print Tracker is proxy-compatible and does not create security vulnerabilities. It is used in banks, hospitals, schools – any place with high security needs.